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Press Release

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Mobile Technical Services, Inc. is pleased to introduce Guardian Monitor™ to our existing lineup of network support offerings.

Guardian Monitor™ was designed to fill the needs of small to mid-sized companies who have a significant dependency on their network infrastructure but don't have a full-time dedicated Network Specialist on staff. Guardian Monitor™ provides comprehensive network monitoring services coupled with expert evaluation and advice. *Which is to say, "Our engineers are using the latest technology to watch over our clients' networks, notifying and consulting them when a problem arises."*

Guardian Monitor™ is a spin-off of our already successful Extreme Customer Care™ (ECC) program. It fills the needs of companies who have the ability to solve the day-to-day issues but lack the resources and time to take on the big issues or to proactively maintain their technology investment. These companies generally have an employee who has assumed the roll of "techie," but has other primary responsibilities preventing him/her from thoroughly solving many issues.

Guardian Monitor™ differs from ECC in that the client calls the shots. When our engineers identify an issue, they provide their expert assessment, allowing the client to make an informed decision on what actions to take. The client can resolve the issue internally or request that MTS stay involved and resolve the issue at a reduced rate.

Having an expert eye monitoring the network and the flexibility to control who provides the service, gives our clients the ability to get the most of their internal talent and the security of having an expert standing by.

Mobile Technical Services, Inc. is a privately held NJ-based corporation. Founded in 1993, MTS specializes in the implementation and maintenance of the technology needs of the small to mid-sized business.



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