

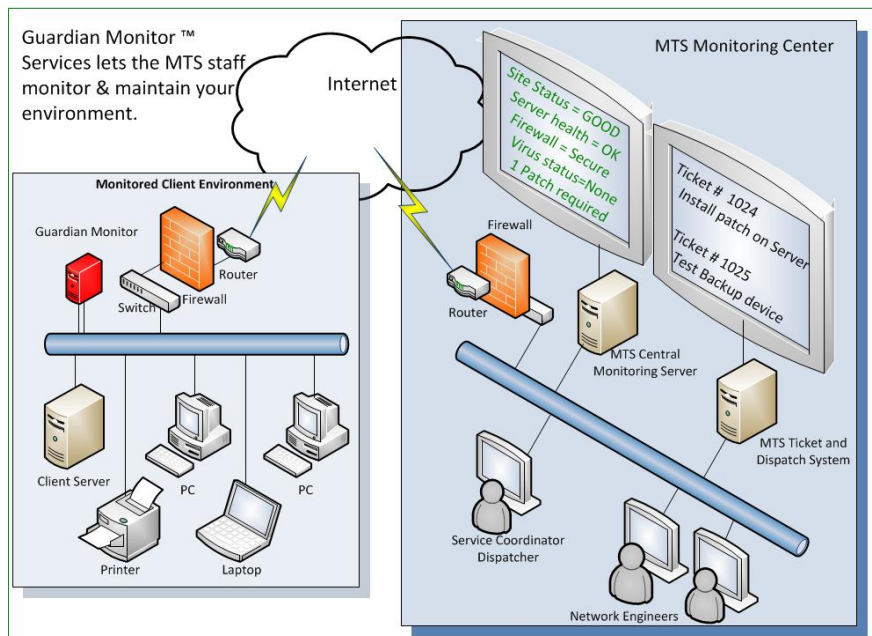


## Guardian Monitor™ Remote Maintenance and Service – Affordable Managed Services for Business

### Focus On *Your* Business – Let MTS Focus on your IT Environment!

At MTS, we know you can't manage what you can't measure, neither can we. That's why all of our MTS Guardian Monitor products include our 24 x 7 monitoring, alerting and reporting services which provide us with up to the minute, error logs, network performance data, trending analysis and security vulnerability information. Armed with this information we watch over and manage your network as if it were ours.

You depend on your IT infrastructure and rely on its performance, security and reliability. MTS not only ensures you have a qualified team ready to service this critical asset but also the real time data to ensure its being done on time, when needed, using the most advanced network asset tracking and performance monitoring.



### All the benefits of a complete support staff without the overhead.

Guardian Monitor, Remote Maintenance & Service is like having your own IT Department. We watch over your environment and take the actions necessary to keep things running smoothly. When your staff has an issue, they call us, NOT YOU, to remotely diagnose and resolve their problem.

# MTS Guardian™ Features & Benefits

## 24 X 7 Monitoring, Alerting and Reporting

**Central Dashboard**

Sites and Groups	Devices	Websites	Tickets	Alerts												Total Alerts	
				0	0	0	0	0	0	0	0	0	0	0	0		0
Managed ...	52	N/A	3	0	0	1	1	0	0	26	0	0	0	0	0	0	28
Managed D...	20	N/A	0	0	0	0	0	0	0	1	0	2	0	0	0	0	3
xp pro	32	N/A	0	0	0	0	0	0	2	0	1	0	0	0	0	0	3
Outsource ...	0	N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
VOIP Syst...	0	N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
<b>First Financial Inc</b>	<b>95</b>	<b>3</b>	<b>20</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>1</b>	<b>2</b>	<b>2</b>	<b>28</b>	<b>0</b>	<b>2</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>36</b>
▶ Windows 2003 Servers	54	N/A	4	0	0	1	1	0	0	27	0	0	0	0	0	0	29
▶ Intel vPro	2	N/A	0	0	0	0	0	0	2	0	0	0	0	0	0	2	
▶ Routers and Switches	2	N/A	1	0	0	0	0	0	2	0	0	0	0	0	0	2	
▶ Windows Vista	1	N/A	0	0	0	0	0	0	0	0	0	0	2	0	0	2	
▶ Windows XP	27	N/A	0	0	0	0	0	0	3	0	0	0	0	0	0	3	
▶ Backup Server	1	N/A	0	0	0	0	0	0	1	0	0	0	0	0	0	1	
▶ Domain Controller	1	N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
▶ Linux Servers	1	N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
▶ Printers	2	N/A	0	0	0	0	0	0	0	0	0	0	0	0	0	0	
<b>Acme Inc</b>	<b>4</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>3</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>0</b>	<b>4</b>	

Web-based Central Dashboard



## Real Time Alerting and Monthly Reporting

- Includes all systems, network devices, as well as website performance.
- Monthly reports reviewed and provided by MTS

## Asset Management

**Device Management**

Device Management interface showing details for a specific device. The interface includes a search bar, a list of devices, and a detailed view of a selected device. The detailed view shows the device's name, model, manufacturer, and other attributes. It also includes a table of network cards and a section for device details.

Device	Manufacturer	Model	Serial	Warranty
HP ProBook 6460	HP	6460	123456789	36 Months
Dell Latitude E6410	Dell	E6410	987654321	36 Months

Device Management – Hardware/Software



Site Hardware Summary Device Attributes Software Asset Inventory

## Valuable Asset-based Control

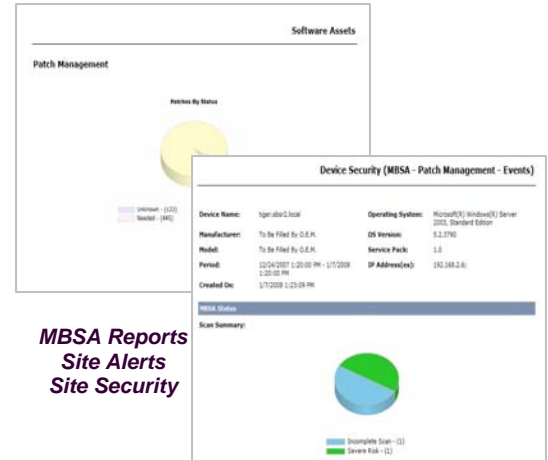
- Complete summary of hardware & software
- Comprehensive detail of all hardware and software asset inventories.
- Up-to-date warranty status information.
- Identification of unauthorized software

# MTS Guardian™ Features & Benefits

## Security Assurance



Microsoft Baseline Security Analyzer Report

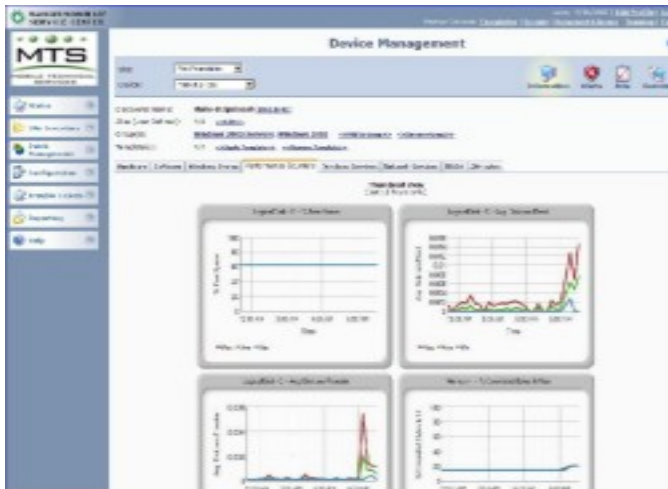


MBSA Reports Site Alerts Site Security

## Reduced Risk

- Baseline security scanning to detect security holes
- Continuous monitoring for viruses, worms, spam ware, and other malware.
- Automated verification of data backup completion and identification of any failed backups

## Preventative Maintenance



Patch Status Detail Server Health Report

## Preventative Maintenance

- Automated delivery of these preventative services.
- Up-to-date security patches for your desktops and servers and identification of failed or missing patches
- Comprehensive server health reports for all servers
- Quarterly mock restores verifying the validity of your backup process
- Quarterly workstation house-keeping to remove the trash that builds up in busy Personal Computers

# MTS Guardian™ Quarterly Business Review

Our network service program includes a Quarterly Business Review with your organization.

Prior to each QBR MTS will audit all alerts and reports generated over the preceding 90 days and prepare a comprehensive analysis of our findings as well as demonstrate areas of cost savings, increased performance, any security vulnerabilities and over all health assessment of your network.

These meetings ensure we:

- Are aligned with your IT business goals and address any changes as they occur; Present all the reports we have captured over the past quarter - ensuring you understand its overall impact to your business;

Our QBR summary and reports include:

- Executive Summary
- Website Monitoring
- Windows Server Health
- Work Completed Summary
- Site Performance
- Patch Status Detail
- Site Health
- Server Health
- MBSA and Patch Summary
- Asset Inventory
- Device Performance



- Review and update you on all the work completed in the last quarter and discuss project(s) in progress;
- Help identify IT solutions that will address existing and future IT requirements allowing you to ultimately make informed financial decisions.

## Guardian Monitor Reporting

- ✓ Our proactive monitoring and alerting identifies, tracks and reports on issues affecting the security, performance and reliability of your IT.
- ✓ By analyzing network device alerts, pre-failure indicators, performance benchmarks and security issues, preventative maintenance opportunities are identified.

## Maximize Your Return on IT Spending

- ✓ Our service includes a complete asset inventory and regular health, security, and performance analysis reporting so that you can see what you have and how well those IT assets are working for you.
- ✓ Our improvement recommendations will help you lower your total cost of IT, including the hidden cost of downtime, substandard performance,
- ✓ and lost productivity due to incompatible or out-of-date software.



**Cost Saving Packages Available Call 800-735-1235 to get started.**